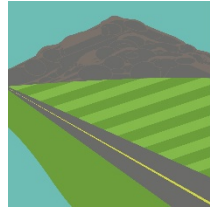JIM BACQUET, - City of Tehama
DANIELE EYESTONE - City of Red Bluff,
STEVE CHAMBLIN - Tehama County
DENNIS GARTON - Tehama County
ROBERT SNOW – City of Corning
BOB WILLIAMS - Tehama County

TCTC
TEHAMA COUNTY
TRANSPORTATION COMMISSION

JAMES N. SIMON, Executive Director
JESSICA RISKE-GOMEZ, Transportation Manager

Red Bluff • Corning • Tehama • Tehama County
9380 San Benito Avenue, Gerber, CA 96035-9701 • (530) 385-1462

Addendum No. 1

Request for Proposals for Managed IT Services

SOLICITATION ADDENDUM

NOTICE TO VENDORS:

This addendum serves as an amendment to the Request for Proposal and clarifies, corrects, or modifies the original Request for Proposal document prepared by Tehama County Transportation Commission.

Note: **Attach to Original RFP**. Print or imbed the digital version of this addendum and return as an attachment to your final Proposal by March 25, 2021.

Tehama County Transportation Commission
Attn: Jessica Riske-Gomez, Transportation Manager
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(530) 385-1462 x3028
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THE FOLLOWING QUESTIONS WERE ASKED BY VENDORS DURING THE QUESTIONS/COMMENT PERIOD:

Q1: How many of each of the following are currently in use at TCTC?

    a. Windows workstations and/or laptops (Windows 10, Etc.)

    b. Apple Macintosh workstations and/or laptops (Mac OS)

    c. Windows Servers (Server 2012, Server 2019, Etc.)

A1:   a. Two (2) Windows 10 desktop computers, seven (7) Windows 10 laptops.

    b. Zero (0) Apple desktops, zero (0) Apple laptops.

    c. TCTC will be upgrading servers and will take recommendations from the consultant.

Q2: Is Server virtualization currently in use at TCTC? If yes, Is it VMware, Hyper-V or something else?

A2: Server virtualization is currently in use; however, the current configuration is unknown.

Q3: Are all Windows Servers on-premises or are any cloud hosted off-site? How many are on premises and how many are cloud hosted?

A3: All Windows Servers are currently located on-premises.

Q4: What is the total number of named staff users of the computing systems at TCTC?

A4: Four (4) named users.

Q5: Backups and Disaster Recovery:
   a. What is the current technology in use for Business Continuity and Disaster Recovery?
   b. What are the established RTO and RPO objectives? Or will they be developed by the new consultant working with TCTC staff?
   c. Does the cost of a backup service need to be included in the RFP response or is there an existing system in use that will be maintained by the consultant?
   d. If the cost of a new backup system needs to be included in the RFP response, can you provide the total amount of native data that needs to be backed up? (in GB or TB)
   e. Is there and existing MDM (Mobile Device Management) solution in place? If yes, what is the name of the vendor of the solution?

A5:
   a. TCTC does not currently have a Business Continuity and Disaster Recovery plan.
   b. RTO and RPO will be developed by the new consultant with TCTC staff.
   c. There is an existing backup system that will be maintained by the consultant.
   d. Not applicable.
   e. There is no Mobile Device Management solution in place.

Q6: What Email solution is currently used by TCTC?

A6: Microsoft Outlook as bundled with the Microsoft 365 Suite.

Q7: Does the cost of an MFA (Multi-Factor Authentication) solution need to be included in the RFP Response?

A7: No, the cost of a Multi-Factor Authentication solution does not need to be included.

Q8: What brand are the current firewall(s) being used by TCTC?

A8: SonicWall is the current brand of firewall.

Q9: What is the current Secure Remote Access solution?

A9: SonicWall Global VPN Client.